

Government of Odisha
Health & Family Welfare Department

NOTIFICATION

File No. HFW-OSTF-OSTF-0002-2020- 681 Dt. 09-01-2022

Sub: Guidelines for Cashless Treatment to Trauma Patients in 1st 48 hours of trauma under Free Treatment for Trauma Fund (FTTF) scheme.

Persons suffering from trauma due to Road Traffic Accidents are in an increasing trend in the state. It has been well understood that the condition in first 48 hours is usually very critical and lead to death if not managed properly and timely. The Free Treatment for Trauma Fund (FTTF) scheme has already been running in the state by the Health & FW Department since 28.10.2019 with the funding support of the Road Safety Fund.

In order to reduce the fatality rate due to road accidents, to facilitate prompt treatment and assist in the management of cases in such critical hours by rendering the medical/ surgical & critical care to trauma patients in a cashless manner so that no lacunae remains in the treatment for mere financial constraints of the patient, Government after careful examination has approved the FTTF scheme for five years up to 2024-25 with following guidelines (placed in Annexure A, B & C). The fund shall be provided from the State Budget under FTTF scheme.

The estimated outlay of budget is Rs. 147.2 Crores in five years. The year wise breakup of the budget estimates is as under:

SL. NO.	COMPONENT	FINANCIAL YEAR					Total TRS
		2020-21	2021-22	2022-23	2023-24	2024-25	
Non-Recurring Expenditures		2020-21	2021-22	2022-23	2023-24	2024-25	Total TRS
1	NIL	0	0	0	0	0	0
Recurring Expenditures		2020-21	2021-22	2022-23	2023-24	2024-25	Total TRS
1	Reimbursement cost of treatment	293040	293040	293040	293040	293040	1465200
2	Human resource	1332	1332	1332	1332	1332	6660
TOTAL		294372	294372	294372	294372	294372	1471860

1. This has been approved in Finance Department file No. FIN-SOS3-BT-0051-2020.
2. The DMET, Odisha shall incur expenditure as per the approved EFC.
3. The human resource shall be deployed on outsourcing basis from approved service providers.
4. The following hospitals shall be empanelled under FTTF.
 - a. Ashwini Trauma Centre, Cuttack
 - b. AMRI Hospitals, Bhubaneswar

- c. IMS & SUM Hospital Bhubaneswar
- d. KIMS Hospital Bhubaneswar
- e. Hi-Tech Medical College & Hospital, Bhubaneswar
- f. Kalinga Hospital Bhubaneswar
- g. Utkal Institute of Medical Science, Bhubaneswar
- h. SUM Ultimate Bhubaneswar
- i. Medicovert Hospital, Vishakhapatnam
- j. Ramakrishna Care Hospital Raipur
- k. JP Hospital, Rourkela (funding source DMF)

The JP Hospital Rourkela shall provide cashless treatment to trauma patients and the fund is to be met from DMF.



Memo No. 682 /H., Date 09-01-2022 Additional Chief Secretary to Government

Copy forwarded to the Director, printing, stationery & publication Odisha, Madhupatna, Cuttack for publication of the above notification in the next issue of Odisha Gazette and supply 10 copies of the same to this Department at an early date.



Special Secretary to Government

Memo No. 683 /H., Date 09-01-2022

Copy forwarded to the DMET Odisha /Addl. DMET Odisha cum State Nodal Officer for Trauma & Burn for information and necessary action.



Special Secretary to Government

Memo No. 684 /H., Date 09-01-2022

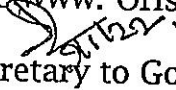
Copy forwarded to all Departments/ all Heads of Departments /all collectors & DM / all CDM&PHOs / all sections of Health & FW Department for information and necessary action.



Special Secretary to Government

Memo No. 685 /H., Date 09-01-2022

Copy forwarded to the Head of Portal Group, IT Centre, Secretariat for information with request to post this order in the website [www. Orissa.gov.in/](http://www.Orissa.gov.in/) health portal, for general information.



Special Secretary to Government

ANNEXURE -A

COMPONENT WISE ESTIMATE OF SCHEME "FREE TREATMENT FOR TRAUMA FUND (FTTF)" PER ANNUM			
NON-RECURRING EXPENDITURE			
1. EQUIPMENT, INSTRUMENT AND FURNITURES:-			0
RECURRING EXPENDITURE			
1- REIMBURSEMENT COST OF TREATMENT		Expenditure	Annual Expenditure
1	Funds required for Reimbursement cost of treatment per annum for 11 Units (Private Hospital / Private Medical College hospital excluding existing)	11 X @2280000/-PM x 12 MONTHS	293040000
TOTAL			293040000
2- HUMAN RESCOURCE			
MAN POWER			
Sl. No	Name of the post with mode of appointment	Expenditure	Annual Expenditure
1	Programme Assistant on Outsourcing	2 nos. X @ Rs.32000/- PM x 12 MONTHS	768000
2	Data Entry Operator on Outsourcing	2 nos. X @ Rs.17000/- PM x 12 MONTHS	408000
3	Attendant on Outsourcing	1 no. X @ Rs.13000/- PM x 12 MONTHS	156000
TOTAL			1332000
TOTAL RECURRING EXPENDITURE-			
REIMBURSEMENT OF COST OF TREATMENT		293040000	
HUMAN RESCOURCE		1332000	
TOTAL		294372000	

GUIDELINES ON STANDARD OPERATING PROCEDURE (SOP)
FREE TREATMENT FOR TRAUMA FUND (FTTF)

- A. In order to facilitate prompt treatment and assist in the management in critical hours and to render the medical/surgical /critical care to trauma patients due to road traffic accidents in a cashless manner so that no lacunae remain in the treatment for mere financial constraints of the patient the following guidelines (SOP) shall be followed. The fund shall be provided from the State Budget under FTTF scheme.
- B. As all the treatments and investigations have been made free in all government health institution in the state, this provision of free treatment shall be applicable in private hospitals only where there is availability of Level I type of Trauma Care Facility i.e. with Neurosurgery, Plastic Surgery, General Surgery, Orthopedic Surgery/CTVS/ Oral-maxillofacial surgery/Eye/ENT surgery facility.
- C. Hospitals to provide free treatment:
- a. Ashwini Trauma Centre, Cuttack;
 - b. AMRI Hospitals, Bhubaneswar;
 - c. IMS & SUM Hospital Bhubaneswar;
 - d. KIMS Hospital Bhubaneswar;
 - e. Hi-Tech Medical College & Hospital, Bhubaneswar;
 - f. Kalinga Hospital Bhubaneswar;
 - g. Utkal Institute of Medical Science, Bhubaneswar;
 - h. SUM Ultimate Bhubaneswar;
 - i. Medicover Hospital, Vishakhapatnam;
 - j. Ramakrishna Care Hospital Raipur;
 - k. JP Hospital Rourkela. (DMF).

NB: The above hospitals have to sign a MoU (Annexure- C) with Government. In case of JP Hospital Rourkela, the source of fund shall be DMF. As and when required any of the above hospitals may be de-empanelled and new hospitals may be empanelled by Health and Family Welfare Department with prior notice. When the Government Trauma Care Facilities will be well equipped and fully functional, such private

hospitals will be gradually de-empanelled. The hospitals which were taken on pilot mode as per Govt. Notification No. 27086/ H., dated 28.10.2019 shall continue till the notification of these guidelines.

D. The **detail operating guidelines** shall be as under:

1. The patients suffering from Trauma due to Road Traffic Accident only are covered under the scheme. Trauma due to any other reason shall not be covered under FTTF.
2. The trauma patients shall be picked up by any private or public Ambulances or Good Samaritan and shall be taken to the nearest Trauma Care Center, (Government or Private). The transportation cost is reimbursable under reimbursable cost for treatment.
3. If the Trauma Care Centre happens to be a private one, the hospital will start immediate appropriate treatment (stabilization, emergency medical or surgical management including intensive care) and intimate the Director, Medical Education and Training, Odisha for such arrival of the patients describing briefly the time of admission, nature of injury and the estimate of expenditure that may occur during 48 hours in the designated **Form "A"** through email/social media.
4. The Director Medical Education and Training, Odisha or the authorized person shall release a formal permission to go ahead with the treatment either by email or any electronic/social media (**in Form -"B"**).
5. At the time of admission it must be assessed by the hospital if the patient is eligible under BSKY. If eligible then it shall be covered under such scheme (BSKY).
 - i. If no such eligibility is there, the patient shall be dealt under FTTF scheme following the BSKY package rates.
 - ii. Where no package rates are specified the appropriate latest CGHS rate shall be followed. If still the procedure is unspecified, the decision of the Technical Committee shall be final in this regard.
 - iii. The "Package Rate" shall mean and include lump sum cost of inpatient treatment/ day care/ diagnostic procedure for which a beneficiary has been permitted by the competent authority or

- for treatment under emergency from the time of admission to the time of discharge. It includes (i) Registration charges, (ii) Admission charges, (iii), Injection charges, (iv) Dressing charges, (v) Doctor/Consultant visit charges, (vi) Anesthesia charges, (vii) Operation Theatre charges, (viii) Procedural charges / Surgeon's Fees, (ix) Assistant Surgeon charges (x) Cost of Surgical disposable and all sundries used during hospitalization, (xi) Related routine investigations, (xii) Physiotherapy charges, (xiii) Diet & charges for Nursing care.
- iv. The cost of pharmacy shall be allowed as may be decided by the technical committee.
 - v. The cost of devices / implants shall be allowed as per actual or as may be defined by the CGHS whichever is less.
 - vi. Treatment charges for newborn baby are separately reimbursable in addition to delivery charges for the mother who is a trauma victim.
 - vii. Expenses on toiletries, cosmetics, telephone bills etc. are not reimbursable.
 - viii. Any dispute on the claim shall be settled by the Technical Committee and the decision shall be final.
6. Hospitals should strictly adhere to 48 hours of treatment from first treatment facility. In case a patient is referred from other facility, related documents of previous facility must be obtained for adherence to 48 hours. For clarity the patient may be notionally discharged at the end of 48 hours of trauma and readmitted for further continuation of treatment.

Further, in case the treatment was started in one Government / Private hospital and the patient is transferred to another hospital due to any reason, then the 48 hours of time shall be calculated from the time of admission in the first hospital.

If the treatment is started after 48 hours of trauma in a hospital then the patient will not be eligible for free treatment under the FTTF scheme instead the patient can be treated under BSKY scheme.

However, if the patient is non BSKY, then the expenditure shall be borne by the patient or may be shifted to Govt. Hospital for free treatment.

7. In case the patient under FTTF requires further continuation of treatment beyond 48 hours in the same hospital then it can be continued and the cost shall be borne by the patient. In case of financial constraints the patient shall be transferred to a Government Hospital where the treatment will be free of cost. The private hospital must assess the condition of the patients before completion of 48 hours and inform the patient well in advance (preferably before 6-8 hours) and make arrangement of such shift. In no case the claim for treatment beyond 48 hours shall be reimbursed under FTTF scheme. In no circumstances the hospital should persuade the authority to continue the treatment under FTTF in the hospital beyond 48 hours.
8. At the end of 48 hours from the time of admission, the private hospital shall submit **(in Form-"C")** the supporting documents for examination & reimbursement of the cost of treatment. The documents shall include the copy of Bed Head Ticket describing the details of the condition of the patient in first 48 hours mentioning the time of examination and the treatment advised, discharge summary, Final Bills, copy of MLC intimation to local Police Station with signature & stamp and a declaration **(in Form-"D")** that no money have been collected from the patient during this 48 hours of treatment. The maintenance of the ticket must be as per MCI/NMC guidelines like the name, address, age, diagnosis, time of admission, contact address with mobile number. The name of the admitting doctor must be in Capital letters. The full signature of the admitting doctor/Consultant must be mentioned.

A brief complains and findings of the patient at time of admission must be written clearly. All prescriptions shall be in generic name and in capital letter. Time to time examination, daily clinical findings of the patient and the doctor's advice for medication must be clearly written with full signature of the attending doctor/Consultant.

9. Hospital authority has to provide detail description of the accident in the initial assessment sheet mentioning Registration number of the

vehicle involved in the accident or FIR copy lodged in nearest police station, date/time/place of accident, copy of Driving License of the driver injured while seeking permission for approval for treatment of the patient. In case patient is a pillion rider then Driving License & ID of the driver is to be submitted.

10. For all investigations and diagnostic tests, prescriptions and advice of the treating Doctor/Consultant is a must. Investigations and diagnostic tests done without doctor's advice shall not be considered during settlement of claim.
11. The claims / bill of treating private hospitals should reach office of DMET (O) within 15 days from the date of discharge of the patient and the admissible claim amount (as per guideline) shall be released to the concerned hospitals within four weeks of submission of claim to O/o Director Medical Education and Training (O). If required the opinion of the FTTF technical committee constituted under the scheme shall be obtained.
12. A cashbook shall be maintained for the details of transaction of the fund.
13. A FTTF Technical Committee is constituted as under to look into different issues of treatment and payment of treatment cost of trauma patients in private empanelled hospitals.
 - a. State Nodal Officer for trauma and Burn, Chairman
 - b. Additional DMET Odisha
 - c. Joint Director, DMET Odisha
 - d. Coordinator (Dy. Nodal Officer, FTTF)
 - e. Any other expert on the subject may be invited by Chairman.

Functions of the Committee;

- a. Devise a standard protocol for estimation of the cost for treatment so that no excess claim is made by any hospital and there shall not be any wide variation in the cost of treatment of patient in different hospitals.

- b. Ensure that the claims for treatment of different category of Trauma patients are as per the BSKY package rates. In unspecified cases the cost is to be finalized by the committee.
 - c. Conduct periodical inspection of the hospitals to assess the patients treated under FTTF, quality of treatment, duration of treatment, proper selection of patient i.e. trauma due to Road Traffic Accident, feedback from patient and other related documents, and suggest for any further arrangement for better patient care and proper use of the scheme for benefit of the common man.
 - d. Supervise for timely settlement of claim of hospitals and release of reimbursable fund.
 - e. Guide for preparation the abstract of patients treated and claims settled in a monthly basis.
 - f. Suggest the de-empanelment of any Private Hospital from FTTF with justifications.
14. A FTTF Cell shall function in the office of the DMET Odisha to supervise, regulate and co-ordinate the smooth functioning of the scheme. The State Nodal Officer for Trauma and Burn shall be the Supervisory & regulatory officer for the scheme. Two programme assistants, two DEOs and one attendant shall work in the cell as the ministerial staff on outsourcing basis. The expenditures shall be met from the State Budget under FTTF Scheme.
 15. The State Nodal Officer for Trauma Care and Burn (SNO) shall be the supervising officer and the Dy. Nodal Officer (DNO) for FTTF shall be the contact persons for such claims. The contact numbers are SNO- 9439991170 and DNO - 943999~~153~~¹⁵³.
 16. The designated e-mail ID for such claim and permissions by DMET, Odisha shall be ftfdmet@gmail.com and the dedicated Whatsapp group for coordination with empanelled hospitals shall be "FTTF, Odisha".
 17. Any dispute in claim settlement shall be resolved by immediate personal hearing of the hospital authority by DMET, Odisha.

18. Any difficulty in interpretation of the SOP shall be clarified by the State Nodal Officer for Trauma and Burn and shall be final.
19. In exigency when required minor change in the SOP can be made by Director Medical Education and Training Odisha with the recommendation of the Technical Committee under intimation to the Government.
20. Wide publication shall be made regarding the different empanelled hospitals, the designation and the contact number of contact persons and procedure in brief for information of different departments and the public at large.

FORM- A
(See section C-3)

Letter No. Dt.

(Intimation and application for permission for free treatment in 1st 48 hours of trauma)

To

The DMET, Odisha

Sir,

I am enclosing herewith the details of one road traffic accident victim received in this hospital as under and request for permission for continuing treatment under Free Treatment for Trauma Fund scheme.

Sl. No.	Particulars	Information
1	Name of patient	
2	Age & Sex	
3	Address	
4	Name of accompanying person	
5	Date & Time of admission	
6	Nature of Road Traffic Accident (mention the type of vehicle/s involved, e.g. truck-car, car-bike, car-pedestrian etc.)	
7	Time of accident	
8	Place of accident	
9	Brief description of injury	
10	Approximate Estimate of expenditure for treatment in 48 hours	
11	Eligibility under BSKY	

Authorized Signatory with Seal

FORM -B
(See section C-4)

(Permission for free treatment under FTTF in 1st 48 hours of trauma)

No. //Dt.

From:

The DMET, Odisha.

To

The Superintendent,
(Name of Private Hospital)

Sir,

Permission is hereby accorded for treatment in 1st 48 hours of trauma under the **Free Treatment for Trauma Fund** for the patient Sri /Smt/Ms.

son/daughter/wife/husband of of

.....

..... admitted in your hospital on

Dt. / time

DMET, Odisha

FORM- C
(See section C-8)

(Reimbursement of cost of expenditures incurred for free treatment in 1st 48 hours of trauma)

To

The DMET, Odisha

Ref: Letter of Permission No. _____//Dt.

Sir,

I am enclosing herewith the required documents along with details of expenditure incurred for treatment of Sri/ Smt/Ms. under Free Treatment for Trauma Fund scheme for reimbursement.

Sl. No.	Particulars	Information
1	Name of patient	
2	Age & Sex	
3	Address	
4	Date & Time of admission	
5	Action plan after 48 hours (discharge, referral to Govt. hospital, continuation under BSKY/OSTF or treatment on own cost)	
6	Total expenditure in 48 hours	
7	Documents enclosed (Photocopies)	1. Bed head ticket (case sheet) 2. Discharge summary/ brief note on treatment given in 48 hrs. 3. Investigations done 4. Final bill in 48 hours 5. Declaration in FORM D
8	Bank Account particulars for transfer of admissible cost of reimbursement from FTTF	A/C No Name of Account Holder IFSC Code Name of bank

Authorized Signatory with Seal

FORM –D
(See section C-8)

DECLARATION

I do hereby declare that Sri /Smt. /Ms. son
/daughter /wife /husband of Sri /Smt. suffered from trauma due
to road traffic accident and was admitted on Dt. At.
pm/am. During the 1st 48 hours of treatment he/she was permitted for free treatment under
Free Treatment for Trauma Fund (FTTF) and no extra money was collected from the patient or
relatives / friends of the patient for the same treatment. The patient is not eligible under BSKY.

Authorized Signatory with Seal

Bipartite Understanding

BETWEEN

Government of Odisha represented by Director Medical Education & Training, Odisha hereinafter called as the 1st Party

And

**----- Hospital, represented by -----
----- hereinafter called as the 2nd party**

For

Management of patients suffering from Trauma due to road traffic accidents under Free Treatment for Trauma Fund (FTTF) scheme

This understanding is made and executed at ----- on ----- .This bipartite understanding will come into force from the date mutually agreed between parties for a period of five years, with effect from -----

Background

Persons suffering from trauma due to Road Traffic Accidents are in an increasing trend in the state. The Health & FW Department, Commerce & Transport Department, the Road Engineering Department i.e. NHAI, the Enforcement Department i.e. the Police and Fire have put their hands together to reduce the fatality rate due to road accidents. It has been well understood that the condition in first 48 hours is usually very critical and lead to death if not managed properly and timely.

The Free Treatment for Trauma Fund (FTTF) scheme has already been running in the state since 28.10.2019 with the funding support of the Road Safety Fund. Government has approved the FTTF scheme in order to facilitate prompt treatment and assist in the management in such critical hours to render the medical/ surgical & critical care to trauma patients free of cost so that no lacunae remains in the treatment for mere financial constraints of the patient and has notified to the effect.

Whereas, the 1st Party is taking this unique initiative in good faith to respond to the challenge of increased case fatality rate;

Now therefore this unique bipartite agreement is signed hopefully be able to render the medical/ surgical & critical care to trauma patients free of cost and to reduce the case fatality rate, limit disability and to put back to normal life.

Scope of Services

The Parties agrees as follows:

1. General Provision

1.1. **Definitions.** As used in this understanding, these terms shall be defined as follows:

- a) "BSKY" means Bisju Swasthya Kalyan Jojana.
- b) "CGHS" means the latest Central Government Health Scheme package rates applicable for the city of Bhubaneswar
- c) "FTTF" means Free Treatment for Trauma Fund.
- d) "Trauma" means trauma due to road traffic accidents only.

2. Roles and Responsibilities

2.1. Roles of 1st party -

- a) To give immediate approval for starting of treatment of the trauma patients under the scheme.
- b) To examine the details of claim of 2nd party for correctness as per the guidelines.
- c) To process the claim of the 2nd party for reimbursement within four weeks of receipt of the bill.
- d) To make periodic inspection and supervision of the hospitals to assess the process of delivery of health care to trauma patients and availability of proper manpower, equipment, instrument etc and guide the 2nd party for appropriate corrections / reformatations.
- e) To make inquiries for any complain received from patients regarding mismanagement in providing health care.
- f) To ensure that the treatment to trauma patients is given in 1st 48 hours of trauma in a cashless manner.

2.2. Roles of 2nd party: The 2nd party is responsible for ensuring

- a) Proper establishment and functioning of a Level I type trauma care center with availability of facilities for Neurosurgery, Plastic Surgery, Burn, General Surgery, Orthopedic Surgery, Anesthesia, Critical Care, and provision of all high end investigations.
- b) Facility of a Level - I Trauma Care as per Government of India norm i.e. reception area, waiting space, triage area, resuscitation, minor OT, Major OT, Intensive Care Unit, HDU, General observation beds, oxygen and other gas pipelines, and high end equipments shall be available.
- c) All other standards regarding a health care facility like sanitation, infection prevention and control, help desk and communication to the near and dears of the patient regarding the status of patient, management and outcome of treatment, mini cafeteria, parking space, in-house pharmacy, own ambulance must be available.
- d) Provision of non-medical services like laundry services, attendants, housekeeping, catering, security, consumables, 24 x 7 electricity and water and provision of hospital manager and counselors etc.

- e) Must obtain a valid Registration under the Odisha Clinical Establishment (Control & Regulation) Act and Rules there under and in the absence of which the hospital may be de-empanelled from the scheme.
 - f) When a trauma patient arrives immediate information shall be given to the authorities regarding same.
 - g) It must be enquired whether the patient is eligible for BSKY or not. The eligibility for FTTF must be assessed.
 - h) Treatment period must be strictly for 48 hours from time of occurrence of trauma and keep all documents in support of that.
 - i) The treatment modalities shall be as per standard protocol of treatment and shall be provided in such manner that the expenditure incurred is at its minimum.
 - j) All investigations shall be done which are genuinely required for the management of the trauma and unnecessary investigations / medications / procedures shall be avoided.
 - k) The treatment during the 1st 48 hours shall be aimed at saving the life of patient, limiting the disability and morbidity. If due to any reason the facility for the appropriate treatment is not available, the patient may be referred to appropriate hospital. Unnecessary delay in the initiation of appropriate treatment in 1st 48 hours may burden the patient, with out of pocket expenditure beyond the 48 hours and is to be avoided.
 - l) After the treatment in 48 hours is over the claim must be generated as per guidelines and submitted to the authority.
 - m) Maintenance of the database regarding every aspect of patient including the FIR, and cause of trauma.
 - n) Designate an In-charge officer for the hospital and provide the contact number for public. Shall inform the dedicated help desk number to the 1st party.
 - o) To allow the authorities to inspect the hospital at any time when needed to assess the quality of treatment and examination of records on FTTF. (in case of breach in quality of treatment the hospital shall be de-empanelled)
- 2.3. Any other activities as may be mutually decided by all the two parties.

a. Financial Obligations

Reimbursement. The 1st party shall be responsible for reimbursing the costs of the 2nd party in the management of the trauma patients due to road traffic accidents as mentioned in Roles of 1st Party and any other mutually agreed expenditure.

b. Other matters- Mutual assistance Obligations and Duties.

- i. Good faith obligation to provide mutual assistance. Parties shall provide mutual assistance as set forth in this understanding to the maximum extent possible.
- ii. Duty concerning mutual assistance requests. Parties shall confirm receipt of verbal or written requests for mutual assistance and provide responses within reasonable time.

- iii. Parties to this MOU agree that any modification to the conditions of MoU can be done with the mutual consent of both the parties.
 - iv. **Health information & data access.** Both the parties shall share securely health data and other personal details concerning the patients treated there, both of the out-patient and in-patient.
 - v. **Amendment and Modifications.** All modifications and amendments to this understanding must be formally agreed to by all the parties in writing. Modifications can occur through direct amendments.
 - vi. **Termination.** Parties may terminate the understanding by giving 2 weeks' notice in writing served on the other parties.
- c. **Force Majeure:** If the performance in whole or in part or any obligations under this understanding is prevented or delayed by any reason of Force majeure, i.e. any extra ordinary circumstances beyond human control such as natural calamities, wars, riots, etc. for period exceeding 15 days, 1st party may at its option terminate the understanding without any financial obligation.
- d. **Mediation and Dispute Resolution.** Any dispute arising out of this understanding will be referred to a committee consisting of Chief Secretary, Development Commissioner, Principal Secretary Health & Family Welfare. The decisions of the Committee shall be binding on all the parties.
- e. **Good faith attempts to clarify and fulfill understanding.** In the event that a portion of this understanding is impossible to fulfill, the 1st party and 2nd party agree to attempt to comply with the remainder of the understanding to maximum extent possible.
- f. This Understanding may not be signed by any Party without the prior written consent of the other, such consent not unreasonable withheld.
- g. **Removal of Doubts.** In case, any doubt arises regarding the interpretation of the understanding or any instructions issued pursuant to the understanding, Government of Odisha in H & FW department will be the competent authority to clarify the same.

Signed this day of

Signature 1st Party
(Director Medical Education & Training, Odisha)

Signature 2nd Party
(.....)

Witnesses

1.

2.